

Job Posting – SWOCA (Southwest Ohio Computer Association)

Position Available for Fiscal Support Liaison – USAS/USPS Redesign Software

The SouthWest Ohio Computer Association (SWOCA) has positions available for energetic, self-starters to join our organization. We are looking for software implementation and support specialists, with strong business skills to join our fiscal team as Fiscal Software Support Liaisons for USAS/USPS Classic and Redesign Software.

Experience in the public sector, specifically a school district, is preferred. You must be able to translate business requirements and perform user acceptance testing and implementation. You will provide end-user training, as well as, ongoing support. Your role will be the “go to” person/knowledge expert and you must be comfortable working closely with end users.

In this role you will focus on continuous training and support for the use and functionality of the software. You must also be an effective communicator with a strong focus on customer service.

The SouthWest Ohio Computer Association, is one of Ohio’s largest Information Technology Centers (ITC), located in Hamilton OH. We are a customer focused organization with an overall customer satisfaction rating of 98.5%. Our focus is on the quality of services we provide.

If you are highly energetic, dependable and have the required experience, please apply today! Applications will be accepted until the position is filled. We offer a competitive salary range, dependent upon experience and qualifications. Benefits not only include working with an outstanding and very successful team, but also include: medical/dental insurance (90% board/employer paid); SERS membership (14% board/employer paid); employer paid vision insurance; as well as sick, vacation, and personal leave.

This is a 12 month, 260 day position with vacation, based on public sector experience.

Please send letter of interest, resume, and salary requirement to:

Ms. Donna Davis, Executive Director
SouthWest Ohio Computer Association
3611 Hamilton-Middletown Rd. Hamilton, Ohio 45011