

Job Opportunity: Fiscal Support Liaison – SouthWest Ohio Computer Association (SWOCA)

Location: Hamilton, Ohio (this is a hybrid position that will require you to be in office a minimum of 3 days a week)

Salary Range: \$60,000 – \$70,000 (based on experience and qualifications)

Schedule: Full-time, 12-month (260-day) position with vacation based on public sector experience

Benefits: Full benefits package, paid vacation, participation in the State Employees Retirement System

SWOCA, one of Ohio's largest and most customer-focused Information Technology Centers, is seeking an energetic, self-starting Fiscal Support Liaison to join our team. This role is ideal for someone with strong business acumen, a passion for customer service, and a solid background in accounting, payroll, and financial software systems.

Key Qualifications:

- At least 2 years of experience using or supporting financial software applications.
- In-depth knowledge of accounting and payroll.
- Experience with Ohio state software highly desirable.
- Public sector experience, especially in school districts, preferred.
- Ability to translate business requirements, perform user acceptance testing, and support implementation.
- Skilled in training end-users and providing ongoing software support.
- Excellent communication and collaboration skills.
- Comfortable with public speaking

What You'll Do:

- Serve as a subject matter expert on fiscal software systems.
- Provide continuous training and support to end users.
- Collaborate directly with clients to ensure their needs are met with high satisfaction.

If you're enthusiastic, dependable, and ready to join a top-rated team (with a 98.5% customer satisfaction rate), apply now!

To Apply:

Send your resume and letter of interest to:
Kelley Phistner Campbell, Finance Director
SouthWest Ohio Computer Association
3611 Hamilton-Middletown Rd.
Hamilton, Ohio 45011
Or email to: careers@swoca.net

Learn more at: www.swoca.net